



Northshore School District

# ParentVUE

## Parent Guide



# Table of Contents

Overview	3
Parent Account Activation	4
Viewing Information	7
Log into Account	7
Main Screen	8
Navigation Bar Located on Left	9
Messages	9
Calendar	10
Attendance	12
Class Schedule	14
Course History	15
Course Request	18
Grade Book	20
Report Card for High School and Junior High Students	22
Report Card for Elementary Students	23
School Information	24
Student Info	25
Test History	26
My Account	27
Review/Update Account Information	27
Miscellaneous Areas	29
Help	29
Contact	29
Privacy	29
Forgot Password?	30
ParentVUE Mobile App	32
Overview	32
Hardware And Software Requirements	32
Device Setup	32
Log In	35
Viewing Information	36
Messages	37
Student List	37
Calendar	38
Attendance	39
Student Info	40
Class Schedule	41
Grade Book	41
School Information	43

# Overview

## **What is the ParentVUE portal?**

To help their children get the most out of school, parents want day-to-day insight into the academic experience. With the Synergy ParentVUE web portal, parents can access near real-time information on attendance, class schedules, report cards, course history, graduation status and more.

## **Do I have to sign in at each school if I have a child in elementary school and another in high school?**

ParentVUE offers a single sign-on to view school information for all of the siblings, regardless of the grade level or **school** of attendance.

## **Is there a way to contact the teacher or Counselor if I have a question about what I see on the screen?**

Easy access to communication tools throughout the various ParentVUE screens promotes the contact between home and school that is necessary for student success.

Parents can elect to receive email alert notifications regarding timely issues, such as attendance.

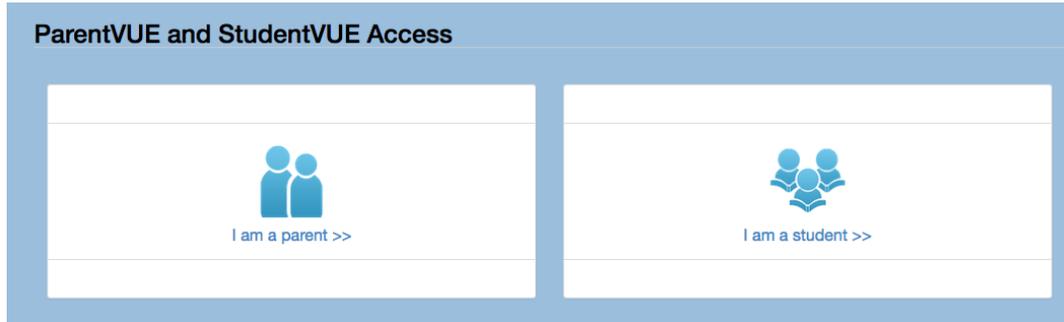
## **Is my children's school information available to anyone on the internet?**

While the website is accessible over the Internet, access is secured via a user name and password. Parents can see information about students they have “Educational Rights” to, and cannot see the records of other students.

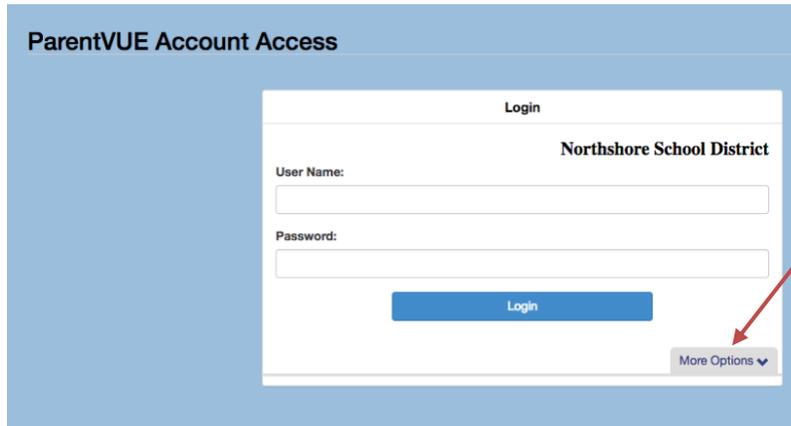
# Parent Account Activation

**NOTE:** To create an account, you need the web address and account activation key provided by any school your child attends.

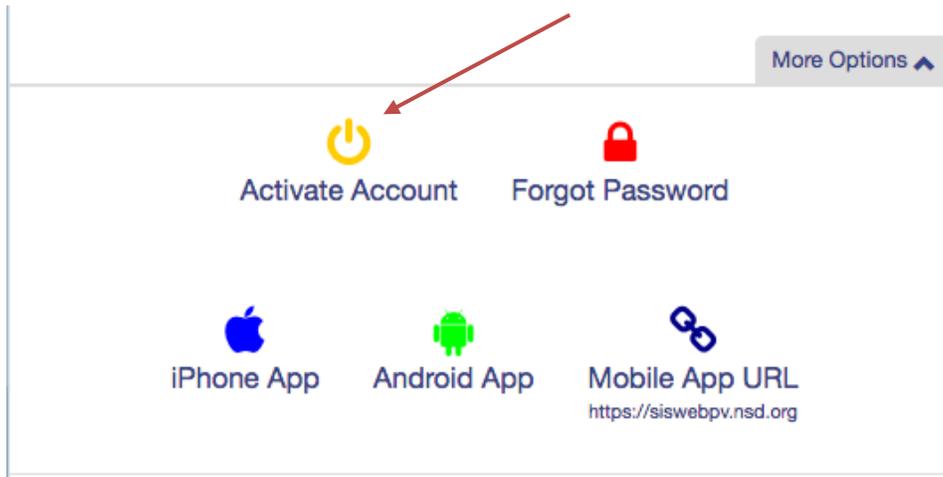
1. In your web browser, enter the address provided by the school district and press ENTER. Click on “I am a parent>>”.



2. Click on the area “More Options” pointed at below by the red arrow.



3. The below options are displayed. Click on Activate Account.



4. **Step 1 of 3, Privacy Statement** screen, displays. Read the district's statement and then click on "I Accept".

**Parent Account Activation**

**Step 1 of 3: Privacy Statement**

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement

We take privacy seriously and we have implemented numerous physical and technological safeguards to protect all parent and student data. If you suspect the privacy has been violated, please contact your student's school immediately. To help us protect the information, please do not share your username and password with anyone!

Clicking I Accept means that you agree to the above Privacy Statement.

5. **Step 2 of 3, Sign in with Activation Key**, is presented. Look at your Activation Key letter provided by one of your child's school. Your First Name, Last Name and Activation Key must match exactly with the letter. When filled in, click on "Continue to Step 3".

**Parent Account Activation**

**Step 2 of 3: Sign in with Activation Key**

Please enter your first name, last name and the 7 character authentication key (provided to you by the district), to activate your ParentVUE account:

First Name

Last Name

Activation Key

6. **Step 3 of 3: Choose username and password.** To complete your account activation, you will need to create a username and password that you will use to access ParentVUE. Your password can consist of numbers and letters and must be a minimum of 6 characters in length. When completed, click on "Complete Account Activation."

**Complete Account Activation**

**Step 3 of 3: Choose user name and password**

Welcome Daddy Apple. To complete your account activation you will need to create your username and password. Remember that passwords are case sensitive. Your password can consist of numbers and letters and must be a minimum of 6 characters in length.

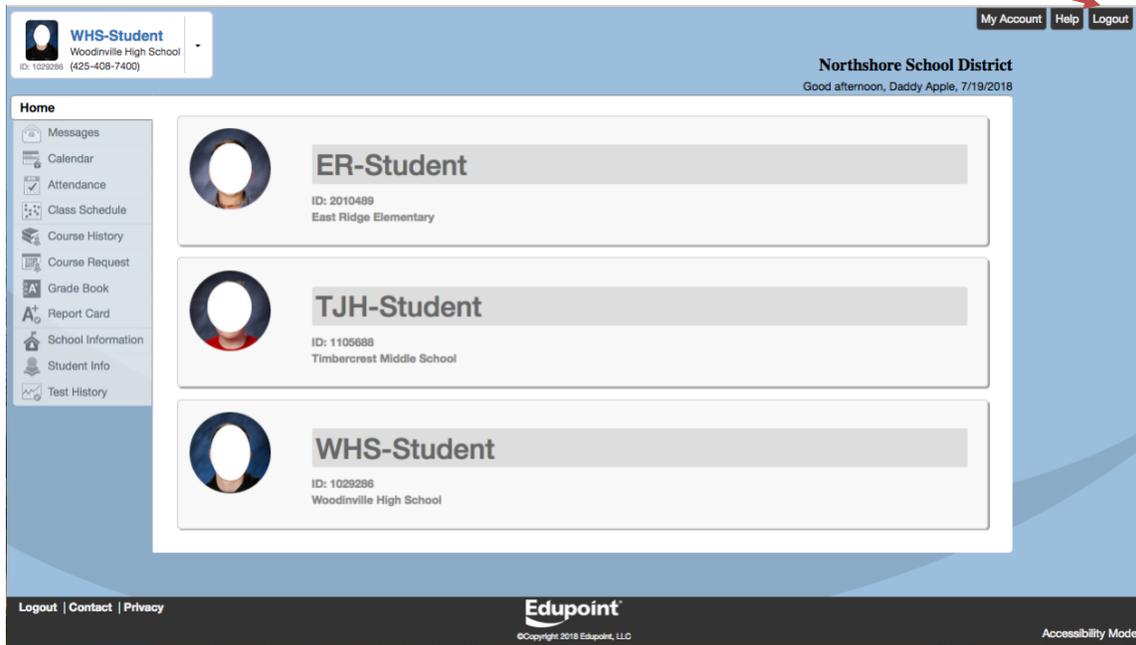
User Name

Password

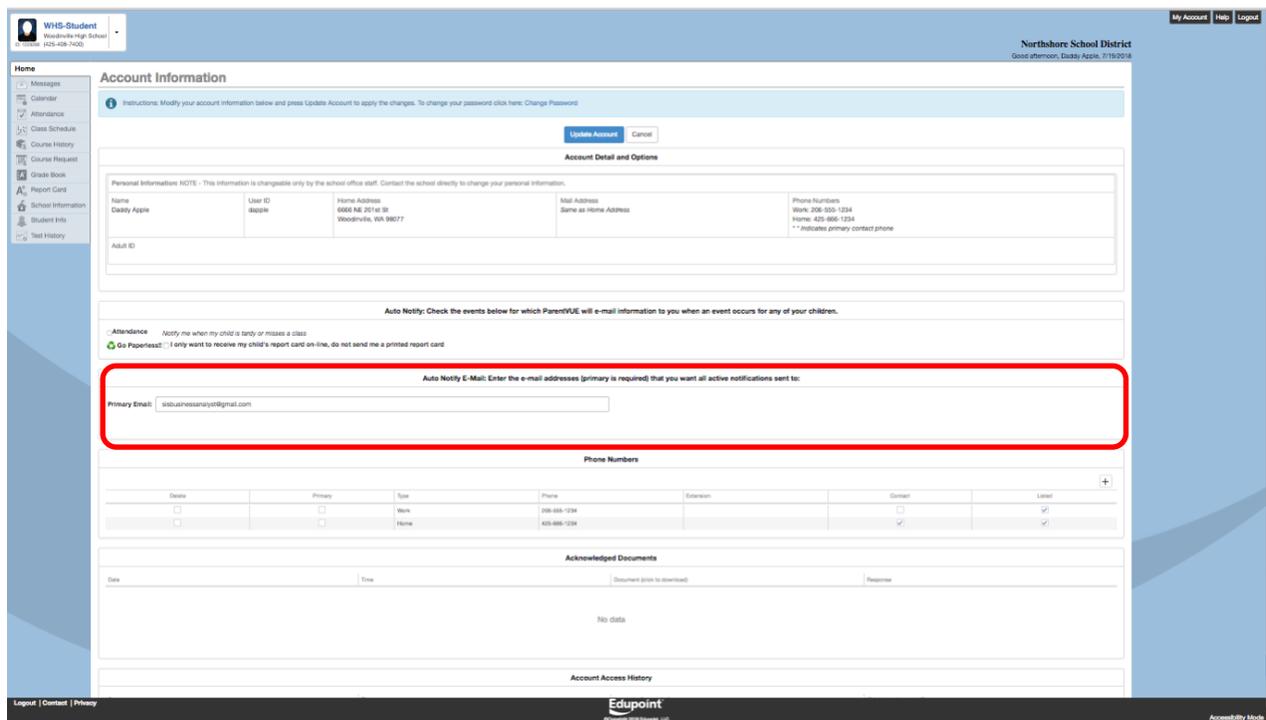
Confirm Password

Primary E-Mail

7. ParentVUE will open.



8. Click on the **My Account** tab to review your primary email address and make sure that it is correct. This is the email address that the school and teachers will use to communicate with you. It is also the email address that will be used to send your account information should you forget it, so it's important that it is correct. Click the Update Account button to save any changes.



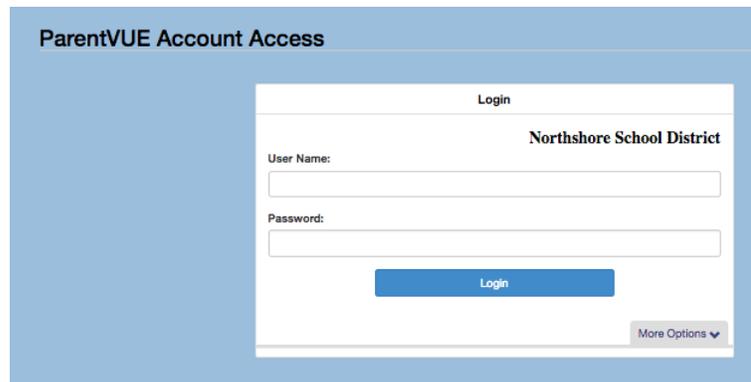
# Viewing Information

## Log into Account

1. In your web browser, enter the address provided by the school district and press ENTER. The ParentVUE login screen opens. Click on “I am a parent>>”



2. Enter your User Name and Password. Click Login.



## Main Screen

This screen provides a general overview of all students attached to your account. Message activity from your student's teacher is presented on this screen as well as school events or messages. Clicking on a message will display its contents.

The screenshot displays the ParentVUE Main Screen. At the top left, the user profile for 'ER-Student' is shown, including the school name 'East Ridge Elementary' and ID '2010489'. At the top right, the district name 'Northshore School District' and a greeting 'Good afternoon, Daddy Apple, 7/19/2018' are visible. A navigation menu on the left lists various features like Messages, Calendar, Attendance, Class Schedule, Course History, Course Request, Grade Book, Report Card, School Information, Student Info, and Test History. The main content area features three student cards. The first card is for 'ER-Student' (ID: 2010489, East Ridge Elementary). The second card is for 'TJH-Student' (ID: 1105688, Timbercrest Middle School), which includes a link for 'School Events on 06/19/2018, 06/20/2018, 06/20/2018...' and a message titled 'CHALLENGE & TMS Challenge English 6, 8 Final Note - Cautrell (8/21/2018)'. The third card is for 'WHS-Student' (ID: 1029296, Woodinville High School).

# Navigation Bar Located on Left

## Messages

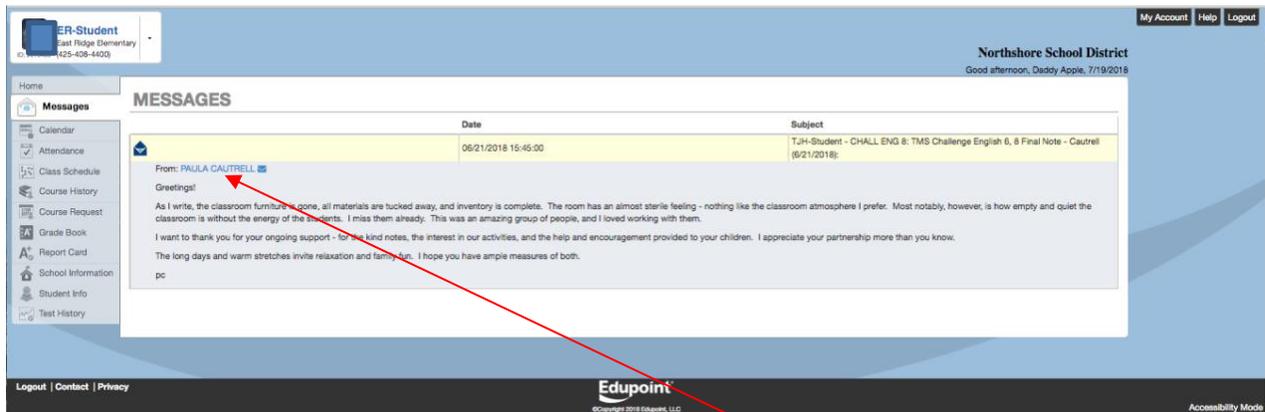


Messages display important district/classroom emails and notifications.

Initial screen: When a message has not been read by the parent, the message appears in bold type. In the example below, the message below has been read by the parent.

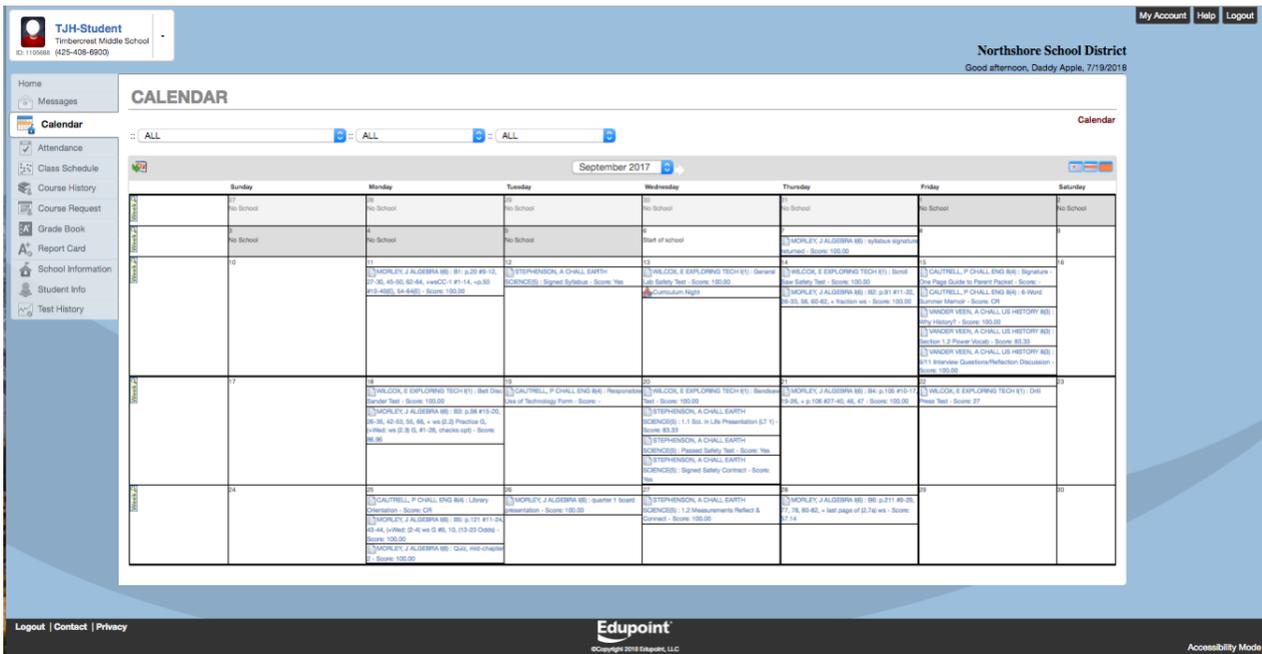


Click on a message to open it:



Throughout the various ParentVUE screens, teacher and staff names that are associated with your child are displayed in blue as in the example above. This is a convenient communication link to promote contact between home and school. Clicking on  (pointed to with a red arrow above) will open your computer's email and insert the teacher's name into the email.

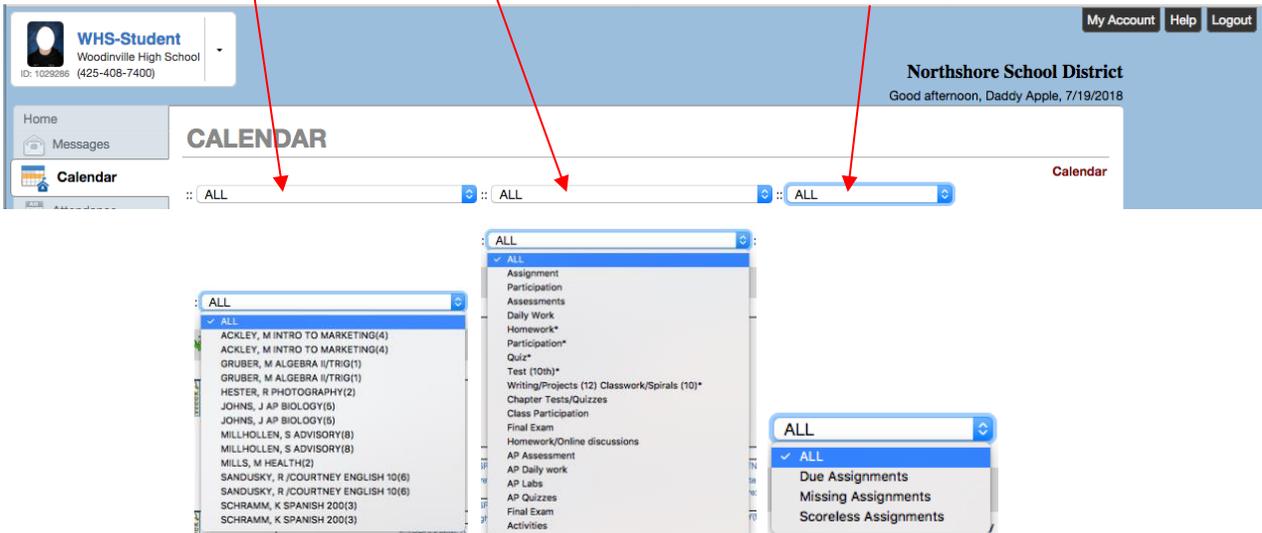
# Calendar



Calendar displays the important details of your child's school day.

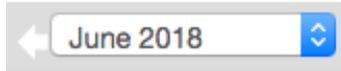
Click **Calendar**. The school calendar lists school holidays, school events and classroom assignment details. Information in blue is a link for more detailed information. The calendar can be screened by day, week, or month.

Select the month you wish to view. Also use the filters at the top to select individual classroom assignments by teacher, category of assignment and/or by assignment status.



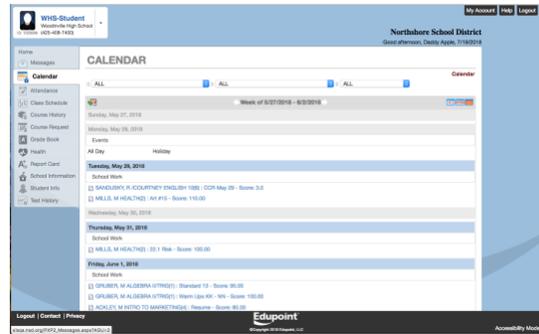


By default, the calendar is shown in a Monthly screen. To switch to a Weekly or Daily screen, click the buttons in the top right-hand corner of the calendar.



Scroll forward or backward through the months using the arrows to the right or left of the month displayed, or select a specific month from the drop-down list.

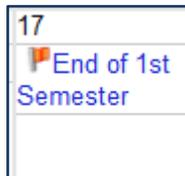
To see the details of a specific week in a list format, click the yellow Week bar to the left of the week to be screened. Use the scroll arrows on each side of the date range displayed to move forward or backwards.



To return to today's date, click the icon in the top left-hand corner of the calendar.

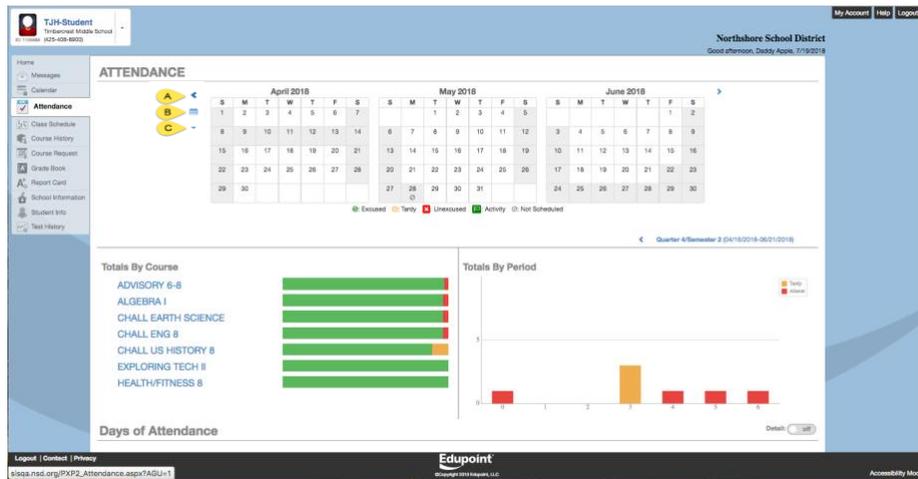
The calendar shows two types of information: District or school events that are marked with a  or .

To see additional details, click the blue link describing the event or assignment.

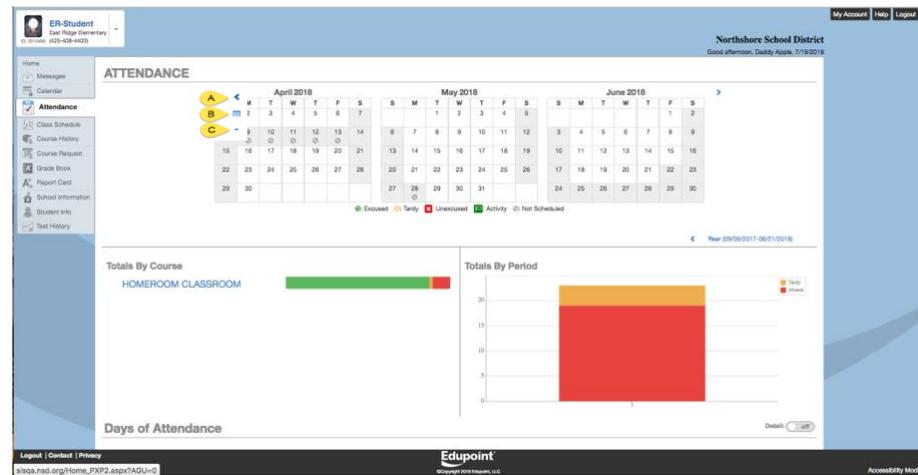


Event Detail shows the title, date, time, and a full description of the event. To return to the main calendar, click the Calendar link at the top right of the page.

# Attendance



Secondary Student View



Elementary Student View

To view attendance information, click **Attendance** on the Navigation bar.

- A - The Left and Right arrows navigate to other months.
- B – The calendar icon moves you to today's date.
- C – The down arrow icon moves you to any selected month.

Select a **Course Title** to open a detailed attendance breakdown for that course.

Notice the date range in blue in the upper right-hand corner for the attendance being displayed.

WHS-Student  
Woodinville High School  
425-408-7403

Northshore School District  
Good afternoon, Daddy Apple, 7/19/2018

ATTENDANCE / HEALTH

Woodinville High School (2017-2018)Term: Semester 2

93% Present

Course	Present	Tardy	Absent	Excused	Unexcused
HEALTH	70	1	4	5	0
Date	StartTime	End Time	Absence	Reason	
8/16/2018	8:05 AM	8:20 AM	Absent	Absent Excused	
9/11/2018	8:45 AM	9:40 AM	Activity	Testing	
9/14/2018	8:45 AM	9:40 AM	Activity	School Related	
9/14/2018	8:45 AM	9:40 AM	Tardy	Tardy Excused	
3/16/2018	8:45 AM	9:40 AM	Absent	Illness	
3/15/2018	8:45 AM	9:40 AM	Absent	Illness	
3/14/2018	8:30 AM	9:10 AM	Absent	Illness	

Click on the blue date range being displayed to view all the attendance date-range options for the selected class.

All (09/06/2017-06/21/2018) >

All (09/06/2017-06/21/2018)

Quarter 3 (01/30/2018-04/06/2018)

Quarter 4/Semester 2 (04/16/2018-06/21/2018)

## Class Schedule

Click **Class Schedule** on the Navigation bar to view the current semester or term.

Period	Rotation Days	Course Title	Room Name	Teacher
0	T/F, M2H, M/T, F/W	ADVISORY 6-8	209	DEBBY LEWIS
1	Asb, M2H, F/W, ERW, M/T	EXPLORING TECH II	123 - Tech Ed	ERIC WILCOX
2	Asb, M2H, F/W, ERW, M/T	HEALTH/FITNESS 8	GYM-Smith	CORY SMITH
3	Asb, M2H, F/W, ERW, M/T	CHALL US HISTORY 8	221	HEDI LARABEE
4	T/F, ERW, Asb, F/W	CHALL ENG 8	208	PAULA CAUTRELL
5	T/F, ERW, Asb, F/W	CHALL EARTH SCIENCE	219	ANDREW STEPHENSON
6	T/F, ERW, Asb, F/W	ALGEBRA I	115	JENNIFER MORLEY

To view a schedule for a different term, click the term abbreviation (**Quarter 1, Quarter 2/Semester 1**, etc.) in the upper right-hand corner. The schedule lists the period, course title, room name, and the teacher for each class. If the teacher's name is in blue text, click the **blue text** to send an e-mail to that teacher.



**Note:** If your student is an elementary student who takes music at a junior high school, the homeroom classroom will be listed under the 'Year' term and the music class will be listed under the semester term.



**Note:** While classroom assignments and student schedules are being finalized, your student's school may choose to disable the Class Schedule screen. Your screen will be empty of any information if this is the case.

WHS-Student  
Woodville High School  
425-408-7400

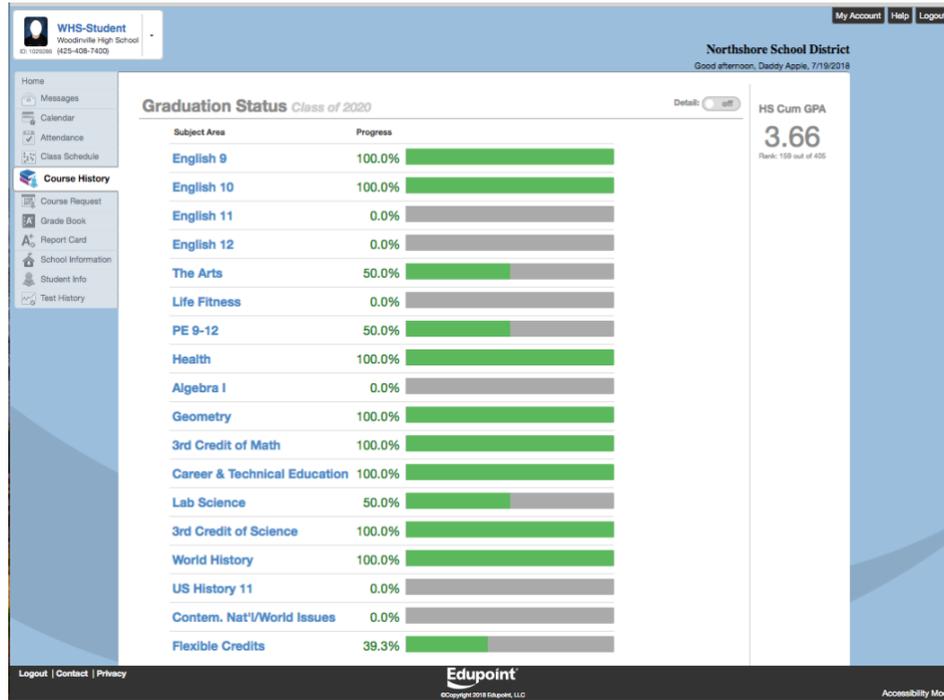
Northshore School District  
Good afternoon, Daddy Apple, 7/19/2018

CLASS SCHEDULE

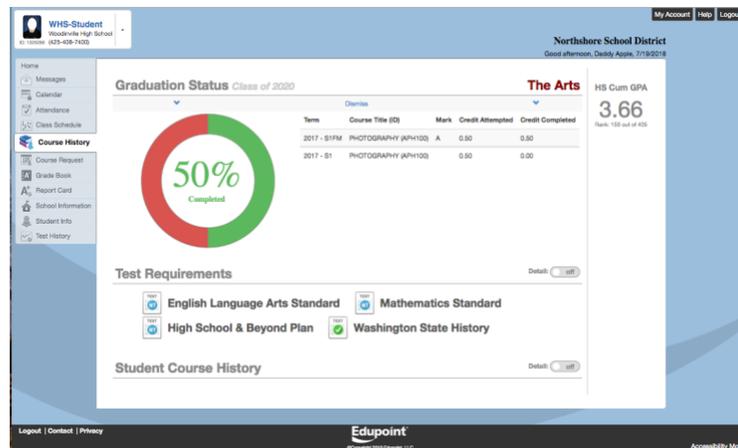
## Course History

Course History is split into three main sections: Graduation Status, Test Requirements, and Student Course History.

- Graduation Status – Displays graduation information for the student. Your student's current GPA Information displays on the right side of the screen.



When you click on a Subject Area, you will see what classes fulfilled that Subject Area:

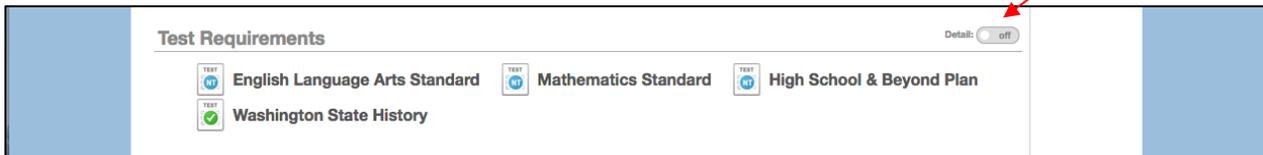


When you toggle on the “Details Off” button next to GPA (to turn it on) and scroll down, this allows you to see, by Subject Area, how much credit, by Subject Area, is Required, Completed, In Progress, and Remaining.

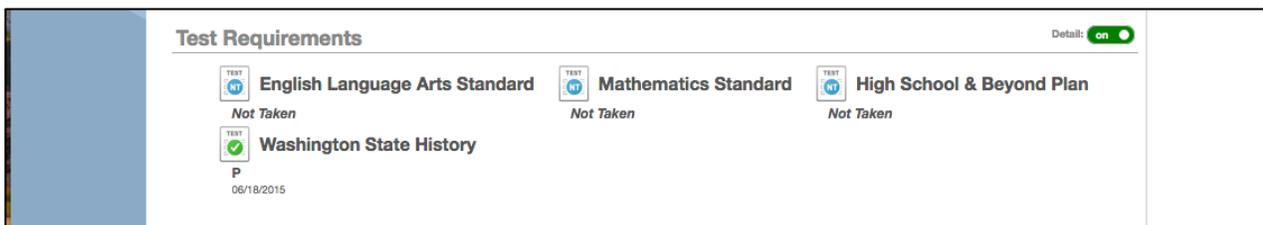
Subject Area	Required	Completed	In Progress	Remaining
English 9	1.00	1.00	0.00	0.00
English 10	1.00	1.00	0.00	0.00
English 11	1.00	0.00	0.00	1.00
English 12	1.00	0.00	0.00	1.00
The Arts	1.00	0.50	0.00	0.50
Life Fitness	0.50	0.00	0.00	0.50
PE 9-12	1.00	0.50	0.00	0.50
Health	0.50	0.50	0.00	0.00
Algebra I	1.00	0.00	0.00	1.00
Geometry	1.00	1.00	0.00	0.00
3rd Credit of Math	1.00	1.00	0.00	0.00
Career & Technical Education	1.00	1.00	0.00	0.00
Lab Science	2.00	1.00	0.00	1.00
3rd Credit of Science	1.00	1.00	0.00	0.00
World History	1.00	1.00	0.00	0.00
US History 11	1.00	0.00	0.00	1.00
Contem. Nat'l/World Issues	1.00	0.00	0.00	1.00
Flexible Credits	7.00	2.75	0.00	4.25

- Test Requirements – Click on the Detail button to turn on (display) score information.

Details – OFF – This simply shows you what assessments are required for graduation.



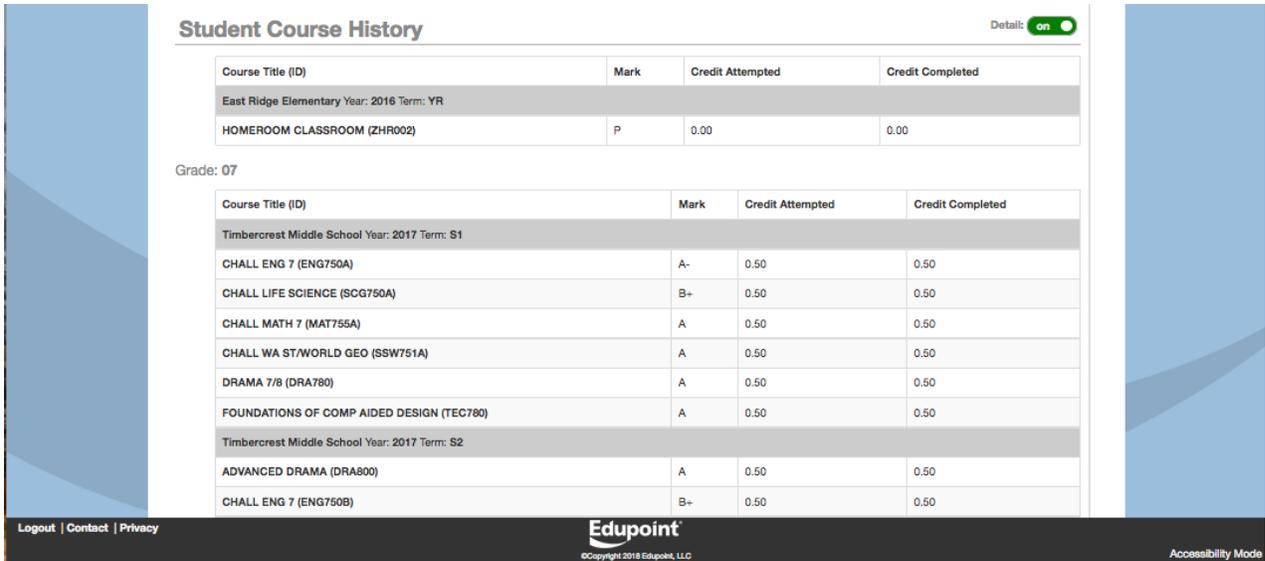
Details – ON -- This shows you whether the test has been taken and if the assessment was passed. In the example below, Washing State History shows a P which is a Passing mark.



At the bottom of the screen is Student Course History. Click on the Details button to turn on the display of your child's academic history.



The classes are grouped Grade, Term and then by Course Title.



## Course Request

Secondary schools gather next year's course requests on-line through the Course Request link in StudentVUE. Parents may view those requests via ParentVUE. However, any changes to these requests must be performed through StudentVUE and must be updated during the school's date window.

There are 3 helpful areas on this screen:

- Selected Course Requests – These are the primary courses for next year that your school will attempt to schedule for your student.

**WHS-Student**  
Woodinville High School  
ID: 102296 (425-408-7400)

**Northshore School District**  
Good afternoon, Daddy Apple, 7/19/2018

**COURSE REQUEST**

Hello, and welcome to Woodinville High School! It is time to register for the 2018-19 school year! **IMPORTANT Reminder:** All course requests should be entered below. Please return your Online Registration Worksheet WITH a parent signature, on March 7th to your Middle School Science class.

**Woodinville High School (425-408-7400)**  
2018-2019 School Year, Grade: 11  
Counselor: KATHRYN MILLER

Ln	Course ID	Course Title	Elective	Credit	Comment
1	CL5106A	PERIODS 1-6		0.000	
2	CL5106B	PERIODS 1-6		0.000	
3	ENG475A	AP ENG LANG		0.500	
4	ENG475B	AP ENG LANG		0.500	
5	MPC250A	AP PREP PRE-CALCULUS		0.500	
6	MPC250B	AP PREP PRE-CALCULUS		0.500	
7	PLF235	LIFE FITNESS WEIGHTS	Yes	0.500	
8	SCF200	FORENSICS	Yes	0.500	
9	SCP181A	AP PHYSICS 1		0.500	
10	SCP181B	AP PHYSICS 1		0.500	
11	SSU300A	US HISTORY 11		0.500	
12	SSU300B	US HISTORY 11		0.500	
13	WLS300A	SPANISH 300		0.500	
14	WLS300B	SPANISH 300		0.500	
Total				6.000	

- Selected Alternate Course Requests – If need, these are courses that may replace an appropriate primary course request.

Ln	Course ID	Course Title	Elective	Credit	Comment
1	BEC301	AP MICROECONOMICS		0.500	
2	APP100A	AP PSYCHOLOGY		0.500	
3	APP100B	AP PSYCHOLOGY		0.500	
4	BEC300	AP MACROECONOMICS		0.500	
Total				2.000	

- Graduation Status Summary – Column description:
  - **Subject Area** – Described the graduation area courses must be earned in
  - **Required** – Displays the required credit to graduate in the subject area
  - **Completed** – Displays how much credit has been earned in the subject area
  - **In Progress** – Displays the amount of credit that *could* be earned if the student passed all classes (that haven't already received a final mark) on their current year's schedule
  - **Credit for Requested Courses** – Displays based on the student's requested courses for *next* year, how much credit *would be* earned if the student passed all classes requested
  - **Remaining** – Based on calculating all the credit above, if the student has zero (0.00) credit remaining, the row will display white. If there is any credit remaining, the row will be shaded.

Graduation Status Summary					
Subject Area	Required	Completed	In Progress	Credit for Requested Courses	Remaining
English 9	1.00	1.00	0.00	0.00	0.00
English 10	1.00	1.00	0.00	0.00	0.00
English 11	1.00	0.00	0.00	1.00	0.00
English 12	1.00	0.00	0.00	0.00	1.00
The Arts	1.00	0.50	0.00	0.00	0.50
Life Fitness	0.50	0.00	0.00	0.50	0.00
PE 9-12	1.00	0.50	0.00	0.00	0.50
Health	0.50	0.50	0.00	0.00	0.00
Algebra 1	1.00	0.00	0.00	1.00	0.00
Geometry	1.00	1.00	0.00	0.00	0.00
3rd Credit of Math	1.00	1.00	0.00	0.00	0.00
Career & Technical Education	1.00	1.00	0.00	0.00	0.00
Lab Science	2.00	1.00	0.00	1.00	0.00
3rd Credit of Science	1.00	1.00	0.00	0.00	0.00
World History	1.00	1.00	0.00	0.00	0.00
US History 11	1.00	0.00	0.00	1.00	0.00
Contem. Nat/World Issues	1.00	0.00	0.00	0.00	1.00
Flexible Credits	7.00	2.75	0.00	1.50	2.75
<b>Total</b>	<b>24.000</b>	<b>12.250</b>	<b>0.000</b>	<b>6.000</b>	<b>5.750</b>

## Grade Book

The Grade Book screen allows you to keep track of grades, assignments and test scores posted in the Synergy Grade Book. Click **Grade Book** on the Navigation bar. The Grade Book Summary screen appears.

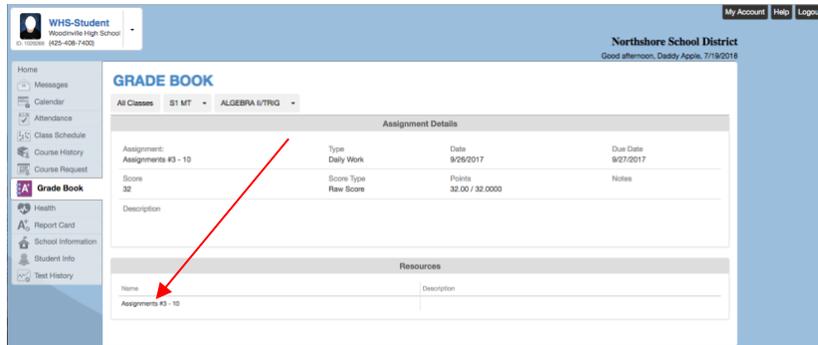
**Note:** You will only have access to Grade Book through ParentVUE if your student is in grades 6-12.

Click on a course title to open more details for that course.

Date	Assignment	Assignment Type	Resources	Score	Score Type	Points	Notes
10/27/2017	Assignment #19 - D8	Daily Work	0	32 out of 32.0000	Raw Score	32.00/32.0000	
10/27/2017	Warm Ups Q - T	Daily Work	0	4 out of 4.0000	Raw Score	4.00/4.0000	
10/20/2017	Standards 1 - 3 Test	Assessments	0	36.5 out of 40.0000	Raw Score	36.50/40.0000	
10/16/2017	Warm Ups M - P	Daily Work	0	4 out of 4.0000	Raw Score	4.00/4.0000	
10/13/2017	Standard 2 Absolute Value Quiz	Assessments	0	9 out of 10.0000	Raw Score	9.00/10.0000	
10/13/2017	Standard 3 Transformation Quiz	Assessments	0	20 out of 22.0000	Raw Score	20.00/22.0000	
10/10/2017	Assignments #11 - 18	Daily Work	0	32 out of 32.0000	Raw Score	32.00/32.0000	

## Assignment View

To see details on an assignment, click on the assignment name in blue. Additional information about the assignment is available (total point, due date, as well as additional Resources. Click on the name in the Resources area to view additional assignment information the teacher has made available.

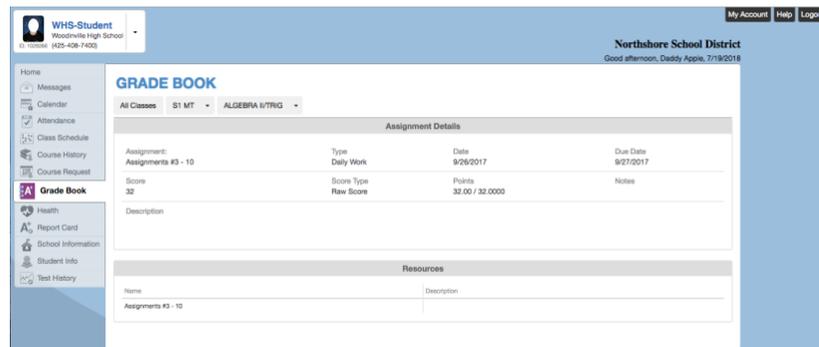


The screenshot shows the 'GRADE BOOK' interface for a student. The top navigation bar includes 'WHS-Student', 'Northshore School District', and user information. A sidebar on the left contains navigation options like 'Messages', 'Calendar', 'Attendance', 'Class Schedule', 'Course History', 'Course Request', 'Grade Book', 'Health', 'Report Card', 'School Information', 'Student Info', and 'Test History'. The main content area is titled 'GRADE BOOK' and features a pull-down menu with 'All Classes', 'S1 MT', and 'ALGEBRA I/TRIG'. Below this, there are two sections: 'Assignment Details' and 'Resources'. The 'Assignment Details' section contains a table with the following data:

Assignment:	Type	Date	Due Date
Assignments #3 - 10	Daily Work	9/29/2017	9/27/2017

Below the table, there are fields for 'Score' (32), 'Score Type' (Raw Score), 'Points' (32.00 / 32.0000), and 'Notes'. A red arrow points to the 'Assignments #3 - 10' link in the 'Resources' section below.

You can use the pull-down's located under the screen name Grade Book to view assignment information from a different term period or a different class.



This screenshot is identical to the one above, showing the 'GRADE BOOK' interface. It displays the same navigation sidebar, pull-down menu, and assignment details table. The 'Resources' section also shows the 'Assignments #3 - 10' link.

## Report Card for High School and Junior High Students

The Report Card screen shows grades for each grading period. Click **Report Card** on the Navigation bar. This screen also contains period, course title, room name, teacher, marks, conduct, citizenship, and work habits. There is a grade legend at the bottom of the screen.

To see grades for a different grading period, select that grading period in the upper right-hand corner of the screen.

The screenshot shows the 'REPORT CARD' interface for a student at Timbercrest Middle School. The page title is 'REPORT CARD' and the student's name is 'TJH-Student'. The page displays a table of student grades for Semester 2 Final Mark (ending on 06/21/2018). The table has columns for Period, Course Title, Room Name, Teacher, and Marks. The marks are listed as S2FM. A red callout box points to the grading period selection options (S1MT, S1FM, S2MT, S2FM) in the top right corner, with the text 'Select the grading period'.

Period	Course Title	Room Name	Teacher	Marks
0	ADVISORY 6-8 (ADVE78B)	209	DEBBY LEWIS	S2FM
1	EXPLORING TECH II (TEC800)	123 - Tech Ed	ERIC WILCOX	A
2	HEALTH/FITNESS 8 (PHF800)	GYM-Smith	CORY SMITH	A
<b>Comments</b>				
Pressure to have in class				
3	CHALL US HISTORY 8 (SS865B)	221	HEIDI LARABEE	A-
4	CHALL ENG 8 (ENG850B)	208	PAULA CAUTRELL	A
Shows ability to think with critical awareness				
Outstanding ability in subject area				
5	CHALL EARTH SCIENCE (SCE850B)	219	ANDREW STEPHENSON	A
6	ALGEBRA I (MAL125B)	115	JENNIFER MORLEY	A-
Friendly & cooperative				

A PDF version of the report card may also be available, depending on school practice.

- If a PDF is available, 'Click here to view report card...' will be displayed at the top of the screen.
- If not, a blue row appears at the top displaying "A PDF card is not available for Semester ..."

Click  to send the teacher an email.

The screenshot shows the 'REPORT CARD' interface for a student at Woodville High School. The page title is 'REPORT CARD' and the student's name is 'WHS-Student'. The page displays a message: "Grades data not available for this school". A yellow sticky note icon is in the top left corner.

**Note:** While mid-term and final grades and comments are being finalized, your student's school may choose to disable the Report Card screen.

# Report Card for Elementary Students

The Report Card screen only displays grades on-screen for elementary students.

The bottom of the Report Card screen has a legend:

Academic Key		Behavior Key		Growth Key		Academic YN Key	
Score	Description	Score	Description	Score	Description	Score	Description
4	Exceeding standard at this time	C	Consistently	++	Significant	Y	Yes
		O	Often	+	Steady	N	No
3	Meeting standard at this time	S	Sometimes	-	Minimal	X	X
		R	Rarely	*	Not evaluated at this time		
2	Developing toward standard at this time	*	Not evaluated at this time				
1	Significantly below standard at this time						
*	Not evaluated at this time						

## School Information

The School Information screen is a handy directory of your child's school. Click **School Information** on the Navigation bar. To go to the school's website, click the **Website URL**.

Two search filters are available. One for Staff Name and one for Job Title. Staff Name is the recommended search to use. Simply click into the area pointed to below and begin to type the staff member's name. Clicking on a staff member's name will launch your computer's Mail program and insert the staff member's email address into a new email.

The screenshot shows the 'SCHOOL INFORMATION' section with the following details:

School Information		
Principal SARAH WHITE	School Name East Ridge Elementary	Address 22150 NE 156th Pl Woodinville, WA 98072-7489
Phone 425-408-4400	Fax 425-408-4402	Website URL http://www.new.nsd.org/eastridge

Below this is the 'SCHOOL STAFF CONTACT LIST' table:

Staff Name	Job Title	Phone	Extension
Q	Q		
ANDERSON, JANIE	ELEM TEACHER BASIC ED MUSIC	425-555-1234	
ANDERSON, KIMBERLY	ELEM TEACHER	425-555-1234	
ANTHONY, EMILY	ELEM TEACHER BASIC ED KINDGTM	425-555-1234	
BARBER, MONICA	SP ED ELEM TEACHER LC	425-555-1234	
Bourriague, Char	OTHER		
BRAGG, KRISTEN	ELEM TEACHER BASIC ED PE	425-555-1234	
BRANDMEIER, CAROLINE	ELEM COOK ASSISTANT		
CASEBEER, SARA	ELEM BASIC ED SCHL ASST		
CISSNA, RICHARD	ELEM LIBRARIAN	425-555-1234	
OULLINS, GERALDINE	ELEM NURSE	425-555-1234	
DAZA, MARIA C.	ELEM MANAGER FACILITY		
DESTREMPIS, TAMMY	Custodian		
DIAL, TIFFANY	ELEM BASIC ED SA SCHL TEC SPC	425-555-1234	
DUNN, SUEAN	ELEM TEACHER	425-555-1234	

The bottom of the School Information screen has two helpful features. The numbers 10 20 40 appear on the bottom left-hand corner. Your selection allows you to select how many staff members to display on your screen. The number of pages it takes to display the staff appear in the bottom right-hand corner. Click directly on a page number or scroll forward/backward.

The close-up shows the bottom of the staff list table with the following rows:

FLAHERTY, DIERORE	ELEM SPED PARAEDUC		
FOOTE, JENNY	ELEM TEACHER	425-555-1234	
GANDWISH, TRACEY	ELEM TEACHER	425-555-1234	

Below the table, there are two red boxes highlighting pagination controls:

- On the left, a box containing the numbers 10, 20, and 40, which are used to select the number of staff members to display.
- On the right, a box containing navigation arrows and page numbers 1, 2, and 3, used to navigate between pages of results.

## Student Info

Click **Student Info** on the Navigation bar. The Student Info screen displays your child's demographic, emergency contact, physician and dentist information.

**While it appears the information displayed on this screen can be edited directly onscreen by clicking [Edit Information](#) ...It can't be! We are currently experiencing a software bug that does not bring forward any information to be updated.**

The screenshot shows the 'STUDENT INFO' page in the Edupoint system. The page title is 'STUDENT INFO' and the user is identified as 'ER-Student' for 'East Ridge Elementary'. The page displays various student information fields, including Student Name, Perm ID, Gender, Grade, Home Address, Nick Name, Birth Date, Email, Phone, Family Home Language, Track, School Name, Homeroom Teacher, Room Name, and Counselor Name. Below this, there is a section for 'IN CASE OF EMERGENCY' with a table listing emergency contacts. At the bottom, there is a section for 'Physician and Dentist Information'. The 'Edit Information' button is highlighted with a red box.

Orderby	Name	Release To	Relationship	Home Phone	Work Phone	Mobile Phone	Other Phone
Orderby 1	Karen Jones	Y	Friend				
Orderby 2	Jodi Smith	Y	Friend	206-444-4443			
Orderby 3	Rikki/Mike Frederick	Y	Friend	520-555-5555		425-333-3333	

**If you click on [Edit Information](#) and receive the below blank screen, simply click on [Cancel Changes](#) to exit on the below screen.**

The screenshot shows the 'STUDENT INFO' page in the Edupoint system. The page title is 'STUDENT INFO' and the user is identified as 'ER-Student' for 'East Ridge Elementary'. The page displays a blank form area with the text 'PVUE Student Info Edit'. At the top of the form area, there are two buttons: 'Save Changes' and 'Cancel Changes'. The 'Cancel Changes' button is highlighted with a red box.

## Test History

Click **Test History** on the Navigation bar. The left side of the screen shows test scores, grouped by test and test year. The right side uses the scores displayed on the left and draws a line chart to depict Growth Over Time.

**WHS-Student**  
Woodinville High School  
ID: 10292961 (425-408-7400)

My Account Help Logout

**Northshore School District**  
Good afternoon, Daddy Apple, 7/19/2018

Home

- Messages
- Calendar
- Attendance
- Class Schedule
- Course History
- Course Request
- Grade Book
- Report Card
- School Information
- Student Info
- Test History**

### TEST HISTORY

#### Smarter Balanced Grades 3-8

Test Part	Year	Smarter Balanced Gra...	Smarter Balanced Grad...
ELA	2016	2	N
Math	2016	3	Y
ELA	2015	4	Y
Math	2015	4	Y

#### Growth Over Time

Year	ELA - Level-State	Math - Level-State
2015	4.0	4.0
2016	2.0	3.0

#### IRR

Test Part	Year	IRR - IRR Level	IRR - IRR Lvl Cnv
Level	2013	W	23
Level	2012	U	21
Level	2011	R	18

#### Growth Over Time

Year	Level - IRR Lvl Cnv
2011	18
2012	21
2013	23

Logout | Contact | Privacy

**Edupoint**  
©Copyright 2018 Edupoint, LLC

Accessibility Mode

# My Account

## Review/Update Account Information

Your account information is accessible by clicking the **My Account** button in the upper right-hand corner.

The information boxed in green below (your Name, UserID, Home Address, Mail Address and your phone numbers) is changeable only by the school office staff. Contact any school staff your child attends.

Check **Auto Notify** if you wish to receive emails every time a change in attendance is recorded for your student. Emails are sent out at the top of the hour.

**Primary Email** is the email address all ParentVUE communications will be sent to. If you forget your password, this is the email a temporarily password will be sent to. If you click Forgot Password and don't receive an email, contact any one of your child's school staff.

**Phone Numbers** may be updated on-screen. Use the + button on the far right to add new phone numbers.

WHS-Student  
Woodville High School  
61 102306 425-408-7400

Northshore School District  
Good afternoon, Daddy Apple, 7/19/2018

My Account Help Logout

### Account Information

Instructions: Modify your account information below and press Update Account to apply the changes. To change your password click here: Change Password

Update Account Cancel

#### Account Detail and Options

Personal Information: NOTE - This information is changeable only by the school office staff. Contact the school directly to change your personal information.

Name	User ID	Home Address	Mail Address	Phone Numbers
Daddy Apple	dapple	6666 NE 201st St Woodville, WA 98077	Same as Home Address	Work: 206-555-1234 Home: 425-666-1234

Adult ID

Auto Notify: Check the events below for which ParentVUE will e-mail information to you when an event occurs for any of your children.

Attendance Notify me when my child is tardy or misses a class

Go Paperless!  I only want to receive my child's report card on-line, do not send me a printed report card

Auto Notify E-Mail: Enter the e-mail addresses (primary is required) that you want all active notifications sent to:

Primary Email: sibbusinessanalyst@gmail.com

#### Phone Numbers

Delete	Primary	Type	Phone	Extension	Contact	Label
<input type="checkbox"/>	<input type="checkbox"/>	Work	206-555-1234		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Home	425-666-1234		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

#### Acknowledged Documents

No data

#### Account Access History

Date	Time	Logged in Successfully?	IP Address Assumed From
07/19/2018	11:24 AM	Yes	10.1.202.101
07/19/2018	10:57 AM	Yes	10.1.202.101
07/19/2018	10:54 AM	Yes	10.1.202.101
07/19/2018	10:52 AM	Yes	10.1.202.101
07/19/2018	10:16 AM	Yes	10.1.202.101
07/19/2018	9:58 AM	Yes	10.1.202.101
07/19/2018	10:09 AM	Yes	10.1.202.101
07/19/2018	10:04 AM	Yes	10.1.202.101
07/19/2018	10:12 AM	Yes	10.1.202.101
07/19/2018	10:04 AM	Yes	10.1.202.101
07/17/2018	7:26 PM	Yes	10.1.202.101
07/17/2018	6:07 PM	Yes	10.1.202.101

Update Account Cancel

Logout | Contact | Privacy

Edupoint  
© Copyright 2012 Edupoint LLC

Accessibility Mode

Update desired information and then click

Update Account

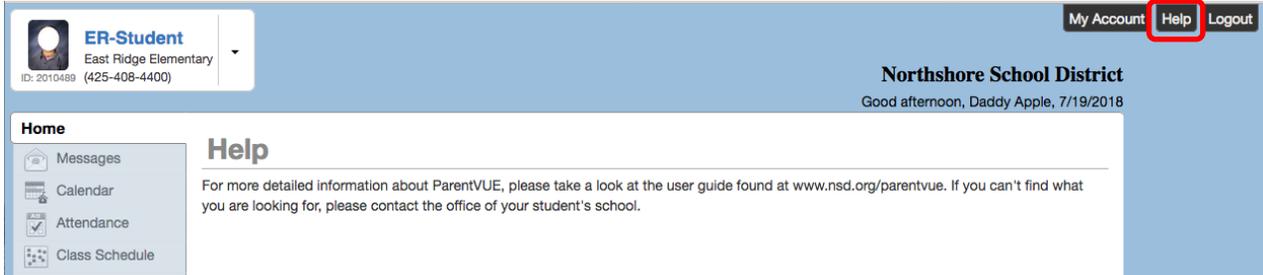
or

Cancel

# Miscellaneous Areas

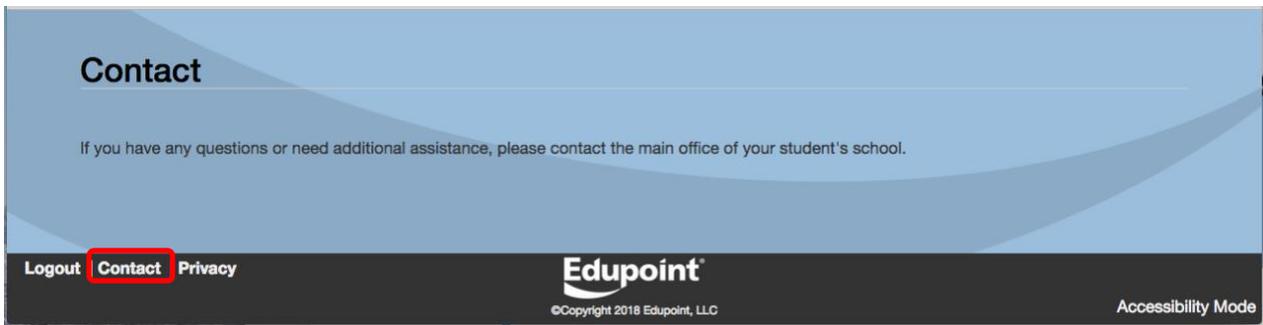
## Help

For help with the ParentVUE website, click **Help** in the upper right-hand corner.



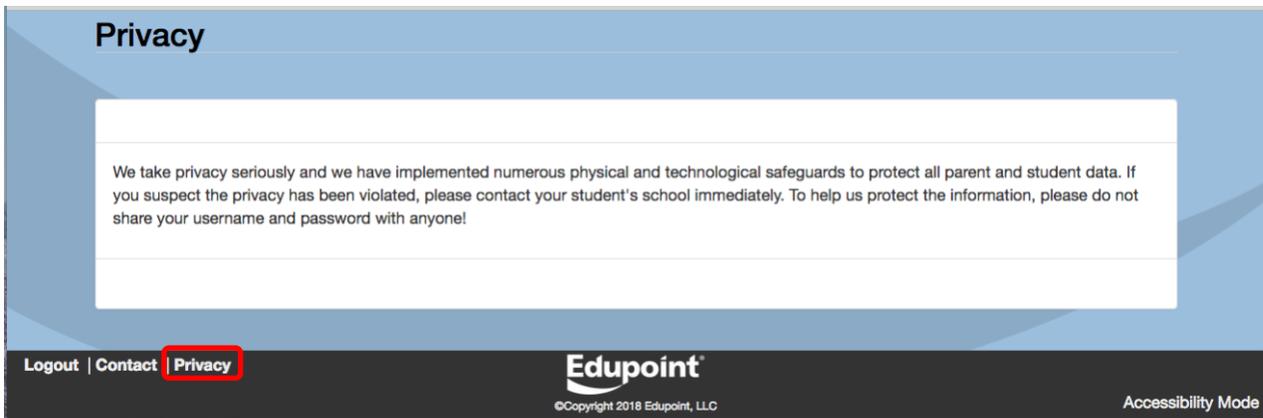
## Contact

To see the district contact information, click **Contact** in the bottom left-hand corner.



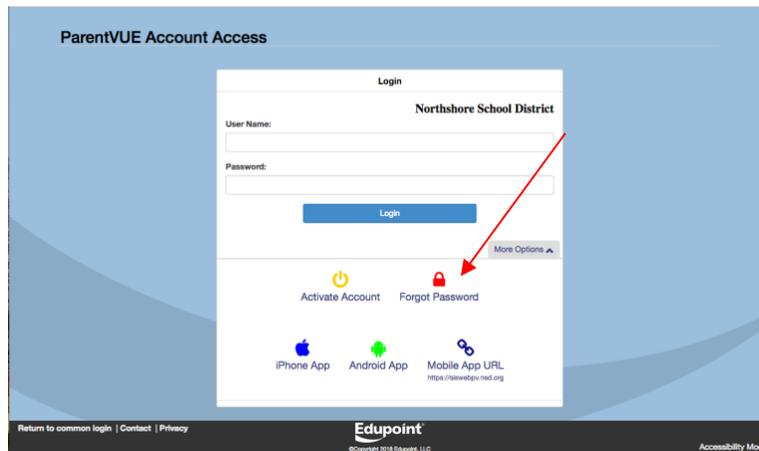
## Privacy

Click **Privacy** in the bottom left-hand corner to view the district's privacy policy.

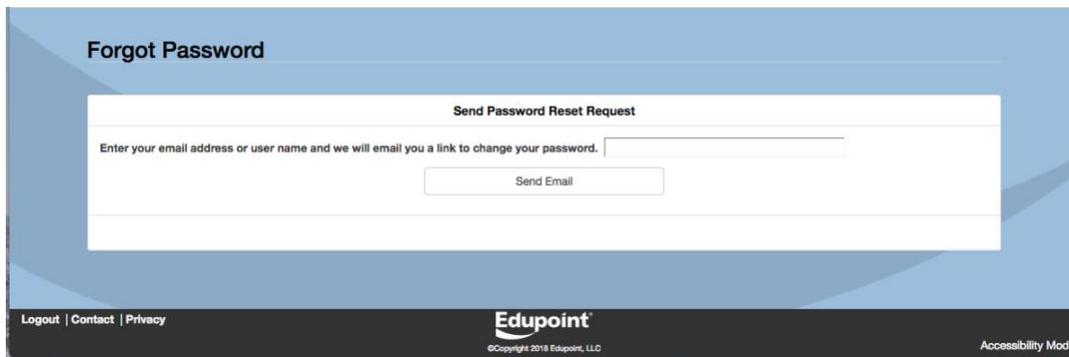


# Forgot Password?

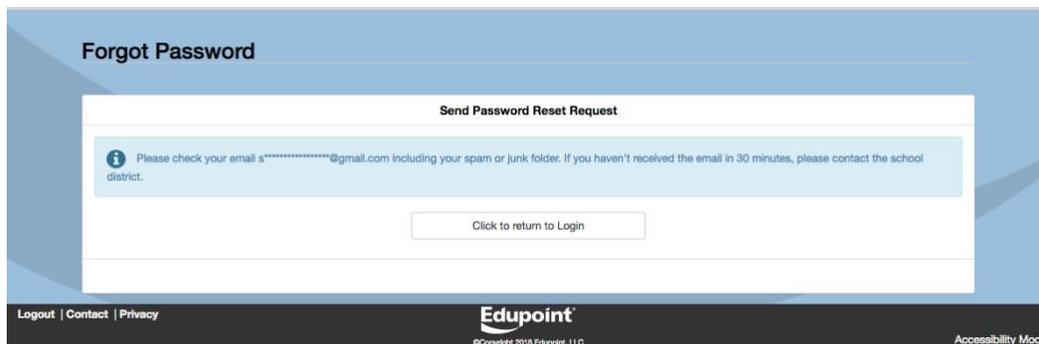
On the ParentVUE Account Access screen, click on the area “More Options” to open up all selections. Then click on  Forgot Password



Enter your primary e-mail address assigned to your account and click Send Email.



The following screen should appear. A message will be sent to that e-mail address with your username and password information IF the email entered in the student’s record matches the email provided. If you don’t receive an email, contact your school’s office.



You should immediately receive the below email. If you don't see it, be sure to check your junk mail and spam folders. You must click on the link provided in the email to update your password. And, you must do so within ½ hour.

Northshore School District Synergy ParentVUE Password Inbox x  

 **donotreply@nsd.org** 4:13 PM (2 minutes ago)   

to me 

Dear Daddy Apple,

We received a request for the password associated with this e-mail address. If you did not request to have the password reset, please contact the office of your student's school.

The password for this account is: [Click here to change password.](#)

If you can't remember your username, please contact your student's school office. They can look it up for you.

Thank you for using ParentVUE. We hope it helps you monitor your student's progress. You can find more information about ParentVUE at [www.nsd.org/parentvue](http://www.nsd.org/parentvue). If you ever have any questions, please don't hesitate to contact your child's school.

Sincerely,  
Northshore School District

# ParentVUE Mobile App

## Overview

The ParentVUE Mobile app helps parents stay informed and connected by providing day-to-day insight into their children's academic experience. The ParentVUE Mobile app works with the Synergy student information system in much the same way as the ParentVUE web portal, allowing parents to stay on top of upcoming school events, classroom happenings, assignments, tests, and academic performance. Parents can view their children's classroom assignments and scores, attendance, transcripts, graduation status and more.

**NOTE:** ParentVUE Mobile app is a free application for parents using the ParentVUE portal.

**NOTE:** What you see onscreen and your experience will vary depending on the device you use.

## Hardware And Software Requirements

- Requires wireless or 3G Internet connection.
- Compatible with iPhone, iPod touch, and iPad. Requires iOS 6.0 or later. This app is optimized for iPhone 5.
- Requires Android 2.2 and up
- The ParentVUE Mobile app uses the same user login as the web-based ParentVUE portal.

## Device Setup

1. Download and install the free app.

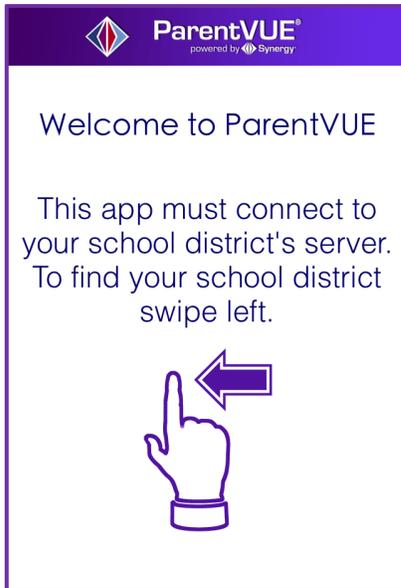
### Android

[Click here to download the ParentVUE app for Android](#)

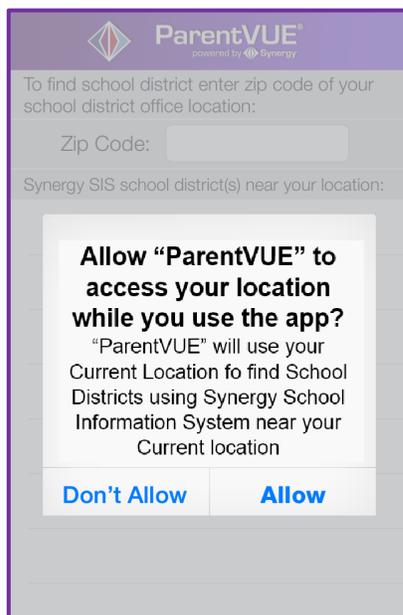
### iPad/iPhone

[Click here to download the ParentVUE app or iPhone/iPad](#)

2. Start the app.

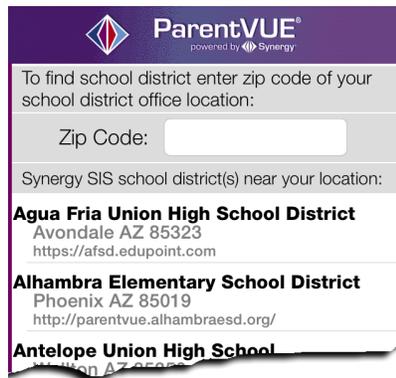


3. Swipe left. Swipe left. If location services has been enabled on your device, a message displays requesting to **Allow “ParentVUE” to access your location while you use the app?**



4. This is to locate your school district's URL location. Options are :

**Allow** – This is the easiest option. If chosen, StudentVUE will use your location to provide a list of school districts near you. Tap the name of your school district.



**Don't Allow** – To find Northshore School District, enter your zip code. ParentVUE will provide a list of school districts near that zip code. Tap the name of your school district.

**OR**

**Don't Allow** – Tap [Enter Manually](#) in the bottom corner of the screen. The URL Entry screen opens. Enter the URL for Northshore School District's Synergy Student Information System, which is <https://parentvue.nsd.org>, in the space provided and tap [Test](#). 'Northshore School District' displays. Tap [Done](#). The Settings screen will save and display previously entered district URLs.

## Log In

The ParentVUE Mobile app uses the same user login as the web-based ParentVUE portal. If you need help please go to the web-based ParentVUE portal at [https://parentvue.nsd.org/Login\\_Parent\\_PXP.aspx](https://parentvue.nsd.org/Login_Parent_PXP.aspx) and click on “Forget your password? Click here.” You will be prompted to enter your primary email address and you will be sent an email with your username and password.

5. Enter your Username and Password.
6. Decide if you want your device to Save Username and Password. This option can be selected at a later time.

**Important: For security purposes, Northshore School District recommends saving your username, but not saving your password.**

The screenshot shows the ParentVUE login interface for Northshore School District. At the top, it says 'ParentVUE powered by Synergy'. Below that, the school district name 'Northshore School District' is displayed. The login form includes a 'Username' field with the text 'maryavocado', a 'Save Username' toggle switch that is turned on, a 'Password' field with the placeholder text 'Type in Password here', and a 'Save Password' toggle switch that is turned off. A 'Login' button is positioned below the password field. At the bottom of the screen, there are three links: 'Having trouble logging in or connecting to your school district? Email Edupoint', 'Current Language Not Selected Change', and the Edupoint logo.

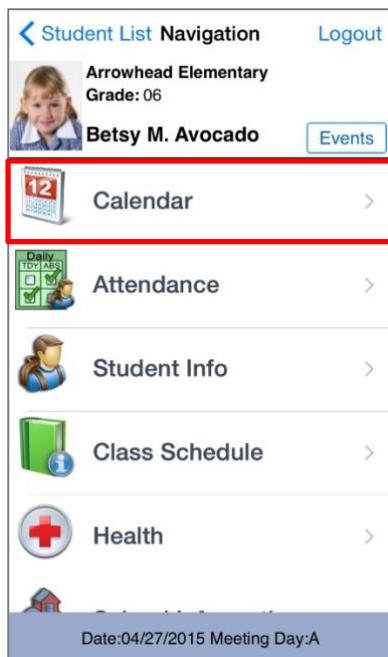
7. Tap **Login**.

## Viewing Information

A few functions, such as course history, available through the web-based ParentVUE portal application are unavailable through the ParentVUE mobile app.

The Navigation screen in the ParentVUE mobile app operates much the same as the Navigation bar in the web-based ParentVUE portal.

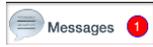
To view any of the screens, tap anywhere inside the bar. The screen opens in a new window.



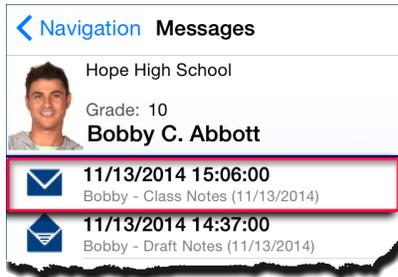
Tap **Events** to see grading period dates, school events, attendance notes, and local notifications set up by you (see below).

Note that the preferences and notifications accessed by selecting **Settings**  in the lower left corner are not supported by Northshore School District at this time.

## Messages

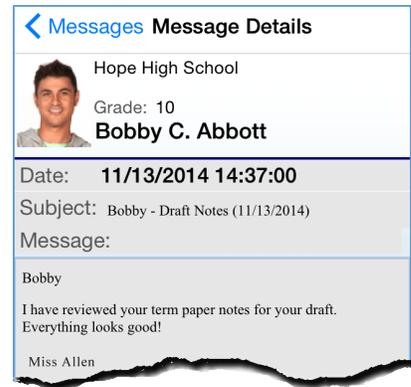


Messages display important district/classroom messages and emails. The number of unread messages displays in the red circle.



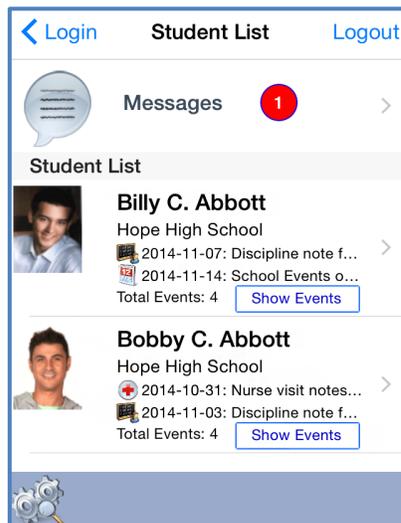
New messages display with a closed envelope.

Tap on a message to view.



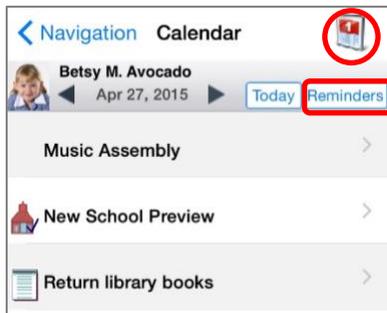
## Student List

In ParentVUE, all your children attending this district have their names listed on the screen. Tap the child's name to view his or her information.



## Calendar

Calendar displays School and District events. Alternate from the month to day view and the day to month view by tapping .

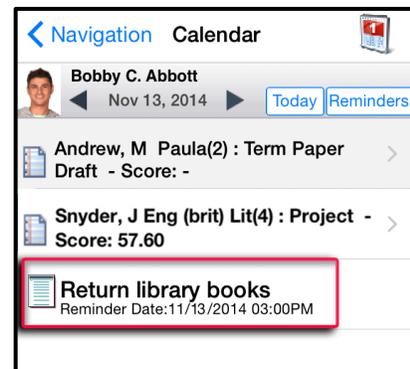
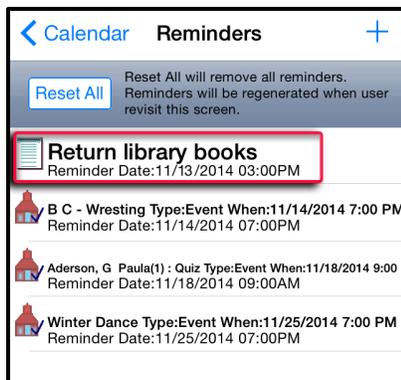
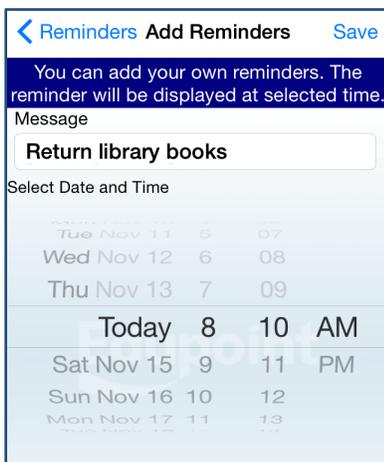


You can also add your own reminders, which are saved to your local device. They are not synced to the server.

Tap **Reminders**. The Add Reminders screen opens.

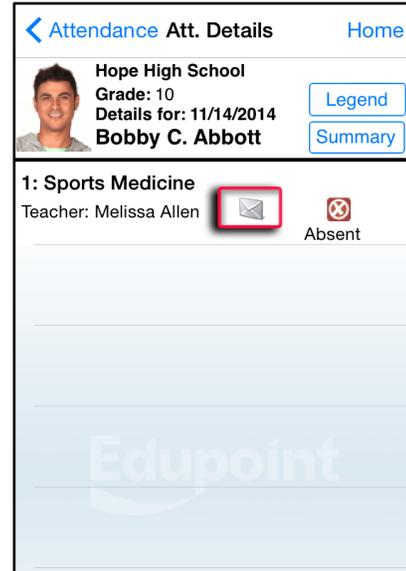
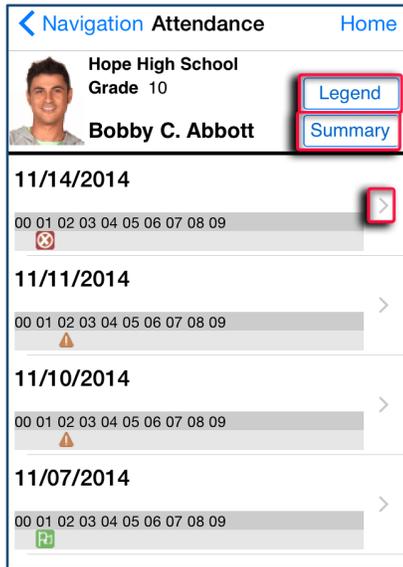
Enter the **Message** and **Select Date and Time**.

Tap **Save**. The message displays on the Reminders screen and on the Calendar screen for the day and time selected.



## Attendance

Attendance displays all the days you child was marked absent or tardy.



The Legend screen provides an explanation for the icons used in the Attendance screens.

Tap to see the detail of an attendance record. Tap to email the instructor.

The Summary screen displays totals by period at the bottom of the list.

Legend		Done
	Excused Tardy	
	Unexcused Absent	
	Excused	
	Activity	
	Unexcused Tardy	

Summary		Done									
<b>Hope High School</b> Grade: 10 <b>Bobby C. Abbott</b>											
Period											
	00	01	02	03	04	05	06	07	08	09	
	0	3	2	0	0	0	0	0	0	0	
	0	1	0	0	0	0	0	0	0	0	
	0	0	0	0	0	0	0	0	0	0	
	0	1	0	0	0	0	0	0	0	0	
	0	0	2	0	0	0	0	0	0	0	
Total	0	5	4	0	0	0	0	0	0	0	

## Student Info

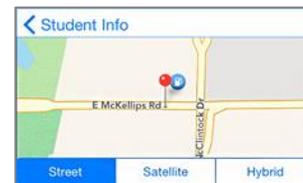
The Student Info screen displays your child's demographic information, emergency contact, and physician information.

[Navigation](#) Student Info [Home](#)  
 Hope High School  
 Grade: 11  
**Diana L. Davis** [Emergency Contacts](#)  
 Name:  
**Diana L. Davis**  
 Perm ID:  
**164257**  
 Gender:  
**Female**  
 Grade:  
**11**  
 Address:  
**2601 E McKellips #2080 Tempe, AZ 85662**   
 LastName Goes By:  
 NickName:  
 Birth Date:  
**10/01/1997**  
 eMail:  
**dianad@edupoint.com**   
 Phone:  
**480-555-8615**   
 Home Language:  
 Current School:  
**Hope High School**  
 HomeRoom Teacher:  
**Melissa Allen**  
 HomeRoom Teacher eMail:  
**mallen@edupoint.com**   
 HomeRoom:  
 Physician Name:  
**Dr Merle Turner**  
 Hospital Name:  
 Hospital Phone:  
**949-555-7831**   
 Dentist Name:  
 Dentist Office:  
 Dentist Phone:  
**480-555-0834**

Tap **Emergency Contacts** to display the Emergency screen.

[Back](#) Emergency Contacts [Home](#)  
 Hope High School  
 Grade: 11  
**Diana L. Davis**  
 Contact 1: Relative  
**Rick Odowd**  
 Home Phone: **480-990-4396**  
 Work Phone: **480-541-2540**  
 Other Phone:  
 Contact 2: Relative  
**Kim Chute**  
 Home Phone: **480-951-1897**  
 Work Phone: **602-897-0377**  
 Other Phone:

Tap to view a map of the address displayed.



Tap to send an email to your child.

Tap to call the primary phone number associated with the account. A prompt displays before the call is placed.

**Alert**  
 Do you want to call to number  
 949-555-7831?

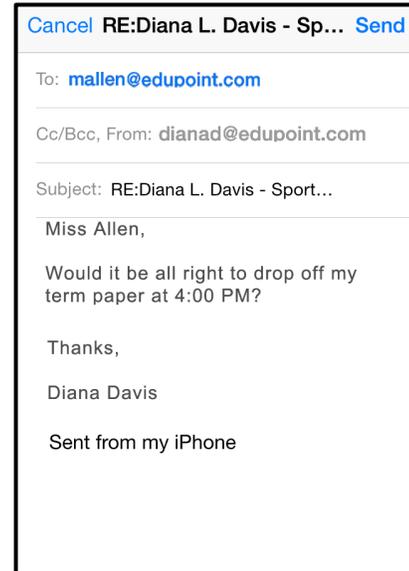
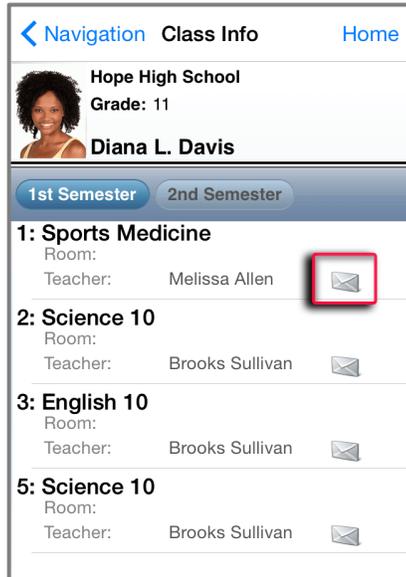
Tap to send an email to the homeroom teacher.

Tap if you need to call your hospital. A prompt displays before the call is placed.

Tap to call your dentist. A prompt displays before the call is placed.

## Class Schedule

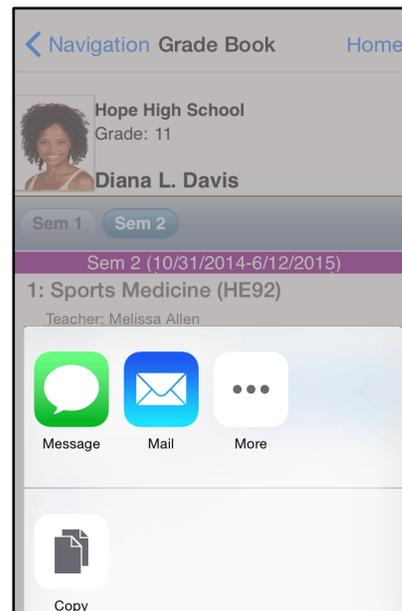
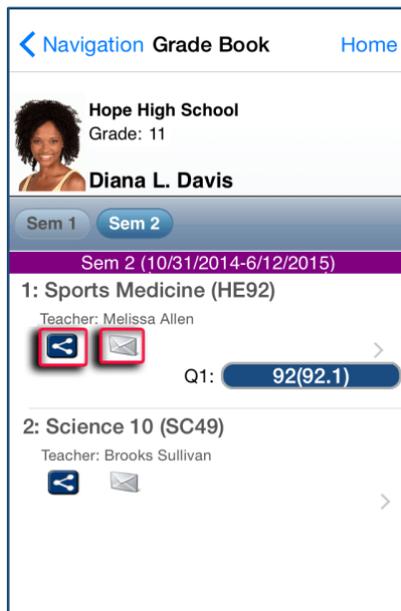
The schedule lists the period, course title, room name, and the teacher for each class. To send an email to the teacher, tap .



## Grade Book

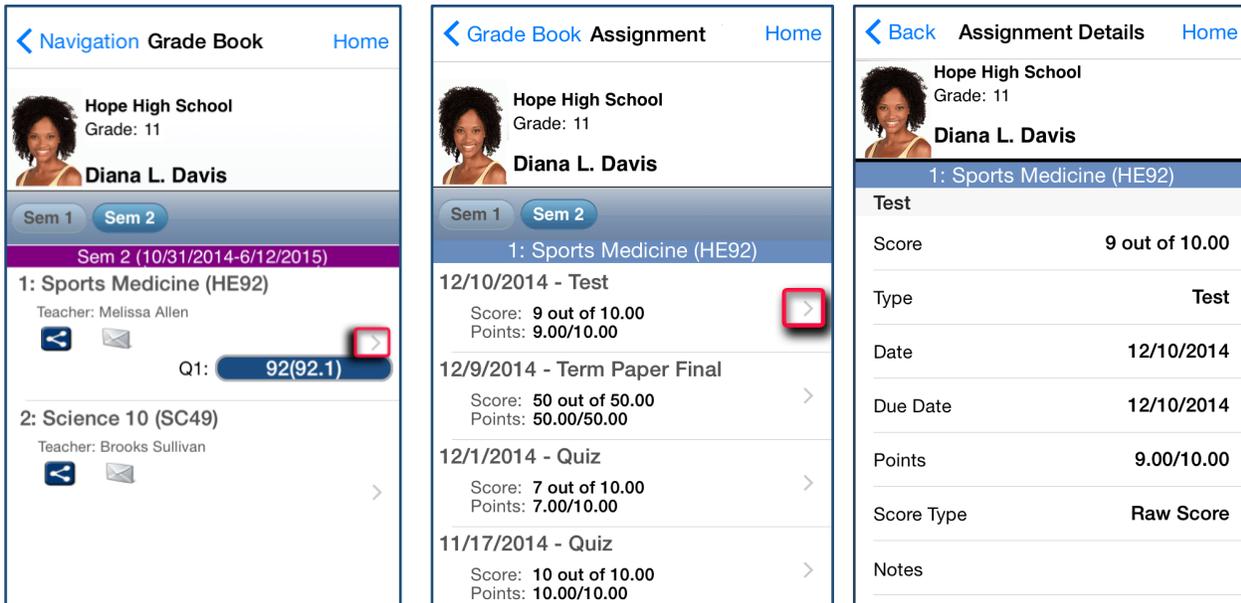
**Note:** You will only have access to the Grade Book screen if your school is using Synergy Grade Book.

The Grade Book screen allows you to keep track of your grades, assignments and test scores that have been posted in Synergy Grade Book.



Grade Book allows users to post on Facebook, Twitter or send emails to others from within the application. Tap  and select from a post option.

Tap  to email the instructor.



The first screenshot shows the 'Grade Book' screen for Diana L. Davis at Hope High School, Grade 11. It lists two classes: '1: Sports Medicine (HE92)' and '2: Science 10 (SC49)'. A red box highlights an email icon next to the 'Q1: 92(92.1)' score for Sports Medicine.

The second screenshot shows the 'Assignment' list for the 'Sports Medicine (HE92)' class. It lists several assignments with scores and points: '12/10/2014 - Test' (9/10), '12/9/2014 - Term Paper Final' (50/50), '12/1/2014 - Quiz' (7/10), and '11/17/2014 - Quiz' (10/10). A red box highlights a right-pointing arrow icon next to the 12/10/2014 test record.

The third screenshot shows the 'Assignment Details' for the '1: Sports Medicine (HE92)' class. It displays the score '9 out of 10.00' for a 'Test' type, dated '12/10/2014', with a due date of '12/10/2014' and '9.00/10.00' points. The score type is 'Raw Score'.

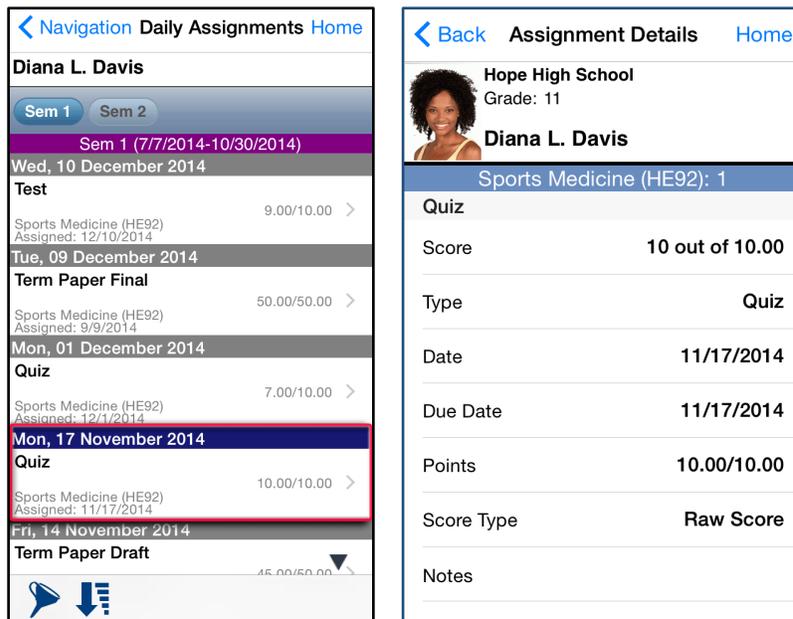
Tap to view a list of assignments and tests for that class.

Tap on any assignment record to see the specifics.

### Daily Assignments

Daily Assignments is another way to view assignments. This screen opens showing the current day highlighted for quick access.

Tap to view more details.



The first screenshot shows the 'Daily Assignments' screen for Diana L. Davis. It lists assignments for various dates: 'Wed, 10 December 2014' (Test, 9.00/10.00), 'Tue, 09 December 2014' (Term Paper Final, 50.00/50.00), 'Mon, 01 December 2014' (Quiz, 7.00/10.00), 'Mon, 17 November 2014' (Quiz, 10.00/10.00), and 'Fri, 14 November 2014' (Term Paper Draft, 45.00/50.00). A red box highlights the 'Mon, 17 November 2014' entry.

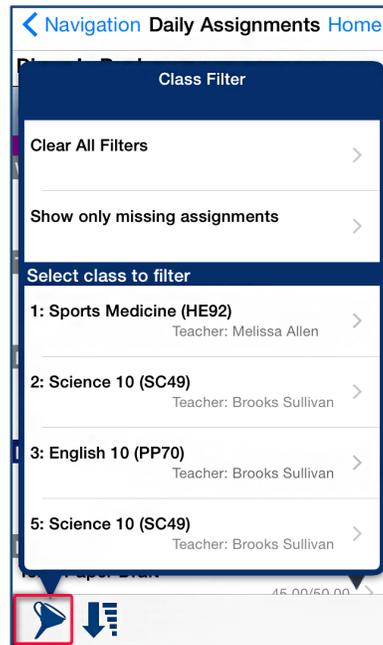
The second screenshot shows the 'Assignment Details' for the 'Sports Medicine (HE92): 1' class. It displays the score '10 out of 10.00' for a 'Quiz' type, dated '11/17/2014', with a due date of '11/17/2014' and '10.00/10.00' points. The score type is 'Raw Score'.

Tap  to select a filter to narrow the list of assignments to view. The options are to show only missing assignments or selecting one class to view.

The filter can be reset by tapping **Clear All Filters**.

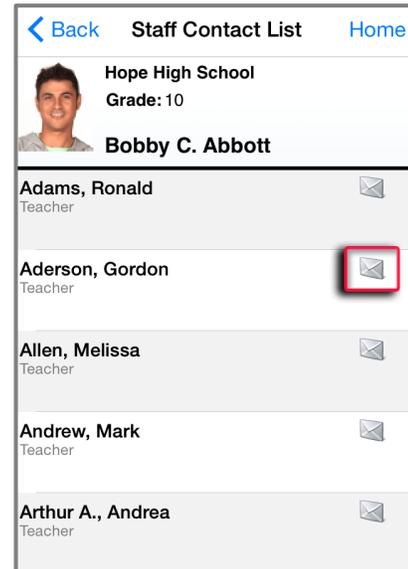
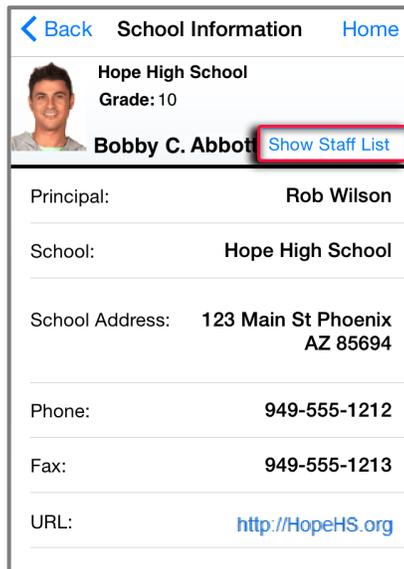
Tap  to quickly scroll to the end of the list.

Tap  to hide  .



## School Information

The School Information screen lists the details about your child's school including a handy school directory.



Tap **Show Staff List** to open the Staff Contact List screen. Tap  to email a staff member.